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Product overview
SDL MultiTerm is a suite of terminology management applications that can be used stand-alone as well as in conjunction with SDL Trados Studio.

SDL MultiTerm offers a scalable solution covering all scenarios from Freelance to Enterprise with one product line. Whether you access your terminology via a desktop client or Internet browser, SDL MultiTerm enables you to manage everything from one location. Its integration with SDL Trados Studio enables you to make sure that you are using consistent terminology while you create and translate content.

The SDL MultiTerm product suite includes the following client components: SDL MultiTerm Desktop, SDL MultiTerm Widget and SDL MultiTerm Convert. SDL MultiTerm Extract is available separately, on request, after purchasing this terminology extraction component. The server components (SDL MultiTerm Server, SDL MultiTerm Online and shared SDL server components) are included in SDL Trados GroupShare.

For more information, see [http://www.sdl.com/cxc/language/terminology-management/](http://www.sdl.com/cxc/language/terminology-management/)

**SDL product names**

Within the documentation, we refer to the following SDL products in short form:

- SDL MultiTerm Desktop – MultiTerm Desktop
- SDL MultiTerm Administrator – MultiTerm Administrator
- SDL MultiTerm Widget – MultiTerm Widget
- SDL MultiTerm Convert – MultiTerm Convert
- SDL MultiTerm Extract – MultiTerm Extract
- SDL Trados GroupShare – Trados GroupShare
- SDL MultiTerm Server – MultiTerm Server
- SDL Trados Studio – Trados Studio
- SDL Passolo – Passolo
- SDL MultiTerm Word Integration – MultiTerm Word Integration
What’s new in MultiTerm
This section provides an overview of the new features, enhancements and other changes introduced in SDL MultiTerm 2017 including Service Releases.

Changes introduced in MultiTerm 2017 SR1

This section contains a list of new features and functionality that were introduced with the 2017 SR1 release of SDL MultiTerm.

Made enhancements to the Default layout

A few enhancements now make the Default layout more useful and user-friendly.

- Introduced support for Input Model.
- Added ability to create cross-references.
- Added ability to copy or merge entries.
- Added ability to export or print a single entry.
- Added support for zooming.

Review changes when batch editing

You can now review the changes before they are applied in the newly introduced Review page.

Made UX and design enhancements

- Common actions for handling termbases can now be performed from the Ribbon. There are now buttons for opening, creating, closing and deleting termbases on the Home tab.
- Added infinite scrolling so you can now scroll to entries in browse list.
- Introduced a visual indication of the number of entries matched when searching and filtering.
Resolved issues
SDL MultiTerm 2017 SR1 incorporates all cumulative updates released for MultiTerm 2017. Future hotfixes will be described in the Cumulative Updates for SDL MultiTerm 2017 SR1 Knowledge Base article.

The topics of this section list other key fixes and enhancements.

Issues resolved in MultiTerm 2017 SR1

The following is a list of issues that were resolved in MultiTerm 2017 SR1.

Fixed Default layout issues

- The Delete language button is now disabled on target language.
- Image display is now correctly displayed on the right for Arabic languages.

Other fixed issues

- Fixed issue with adding a new note field in old layouts.
- Fixed issue with multimedia files being saved multiple times in the database.
- Read-only termbases created in previous versions of Multiterm could not be opened in Multiterm 2017. This is now fixed.
- Creating cross reference (hyperlink) was not applied correctly. This is now fixed.
- The entire URL of a linked term or cross reference is now displayed in the Trados Studio term recognition window
- MultiTerm Widget can now be launched a second time on the same system.
Compatibility
Trados Studio

You can use Trados Studio 2017 SR1 and Trados Studio 2015 on the same computer as MultiTerm Desktop 2017 SR1. Install MultiTerm 2017 SR1 and Trados Studio 2017 SR1 to be able to use both applications in tandem.

Other MultiTerm versions

MultiTerm Desktop 2017 SR1 runs alongside any version of MultiTerm Desktop 2015. If you want to use an older version, close your 2017 version and then open the older version manually from the Start menu. SDL generally recommends that you use the latest version.

Trados GroupShare

MultiTerm Desktop 2017 SR1 is compatible with any version of MultiTerm Server 2017 and MultiTerm Server 2015, as part of the Trados GroupShare platform.

MultiTerm Extract

MultiTerm uses the common SDL Trados File Filter Framework. While MultiTerm Extract ships its own filter framework, SDL recommends that you always have the latest version of Trados Studio 2017 installed (this includes SDL Trados 2007 components that are key for MultiTerm Extract) to profit from the most recent changes and additions. MultiTerm Extract uses the SDL Trados 2007 Suite API to access *.tmw files. Install SDL Trados 2007 Suite for projects where you directly access *.tmw files.

SDL MultiTerm Widget

You can install SDL MultiTerm Widget 2017 or 2015 on the same computer. All versions appear in the Start menu and the 2017 version is the default version.

Passolo

MultiTerm 2017 SR1 is compatible with Passolo 2016.

Multimedia formats

The new Default layout has the same support for multimedia formats as HTML 5 does.

The legacy layouts have an embedded Windows Media Player control for multimedia files and support is dependent on what codecs are installed on the computer.
Installation
This section contains general information on installing SDL MultiTerm 2017 SR1 and the technical requirements for the installation.

For step-by-step instructions on how to install and maintain MultiTerm, see the SDL MultiTerm 2017 Installation Guide.

## Installation prerequisites

### Hardware

As a minimum requirement, we recommend an Intel or compatible CPU-based computer with 2 GB RAM and a screen resolution of 1024x768. For optimum performance, we recommend 4 GB RAM and a recent Intel or compatible CPU.

### Operating Systems

SDL MultiTerm 2017 SR1 runs on the latest build of Windows 10, the latest updated version of Windows 8.1 and the latest service-packed version of Windows 7. MultiTerm also supports Windows Server 2016 and Windows Server 2012 R2.

**Unsupported OS**

SDL MultiTerm 2017 SR1 does not support earlier operating systems such as Windows 8, Windows Vista, Windows XP and Windows 2003 Server.

### Software

- MultiTerm Convert requires Microsoft Excel 2007 - 2016 for direct conversion of XLS or XLSX files to MultiTerm XML.
- MultiTerm Desktop supports direct integration with Microsoft Word through the MultiTerm14.dotm file. This requires Microsoft Word 2007 - 2016. MultiTerm Desktop also requires Microsoft Word for processing Word or RTF-based files correctly. MultiTerm Desktop does not support 64-bit versions of Microsoft Word.

### MultiTerm Help

The MultiTerm Help buttons are context sensitive and redirect to the online deliverable on the SDL Documentation Center. This means that to get access to the latest updated help for MultiTerm you need an Internet connection and one of the following Internet browsers installed:

- Microsoft Internet Explorer 10 and later
- Microsoft Edge
- Google Chrome (latest version)
- Mozilla Firefox (latest version)
- Safari 7 and later
If you need to consult the full product documentation in a location with no Internet access, you can download the WebHelp documentation deliverable, a ZIP file containing all the documentation as static Web pages.

To download the ZIP file, access the following link: [SDL MultiTerm 2017 full documentation as WebHelp deliverable](#). Unpack this ZIP file in a location of your choosing and open `index.html` in an Internet browser.

Please note that the documentation may be subject to change after the product has been released. The live documentation resource at [http://docs.sdl.com/SDLMultiTerm2017](http://docs.sdl.com/SDLMultiTerm2017) is always the most up-to-date resource.

### Installing MultiTerm Desktop

You can download the MultiTerm installer from your [SDL Account](#).

Make sure that you have administrator rights and that you have no other software running while installing SDL MultiTerm Desktop 2017 SR1.

You can find a full list of the software, including third-party software installed with MultiTerm in the [SDL MultiTerm 2017 Installation Guide](#).

If you are upgrading servers, consult the GroupShare Console Help and browse to the section Help for Server Upgrades.

### Microsoft .NET 4.6.2

The SDL MultiTerm Desktop installers detect whether the required Microsoft .NET 4.6.2 version is available on your computer. If it is not, SDL MultiTerm Desktop automatically downloads and installs it, then your installation resumes automatically. If the installation does not resume, double-click the Setup.exe to restart the installation. After installing Microsoft .NET, SDL MultiTerm Desktop may ask you to restart your computer.

See [https://gateway.sdl.com](https://gateway.sdl.com) for the latest information on solving installation issues.

### Installing MultiTerm Extract

SDL MultiTerm Extract is not included in the MultiTerm Desktop 2017 installer because MultiTerm Extract is available as a separate purchase.

You can only install MultiTerm Extract on a computer where MultiTerm Desktop is already available.
Supported releases
SDL MultiTerm 2017 is the **active** release of MultiTerm. SDL continues to support MultiTerm 2015 as the **mature** release. However, following the release of MultiTerm 2017, SDL has moved MultiTerm 2014 to a **retired** state. MultiTerm 2011 and 2009 have reached **End-of-life** and are no longer supported.

SDL does not provide technical assistance, issue service packs or hotfixes for retired releases. For MultiTerm 2017, SDL will issue service releases as and when required.
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Known issues
The topics in this section list the limitations and known issues associated with the MultiTerm 2017 SR1 release. These are the issues that SDL considers important to resolve but not serious enough to delay the release.

The MultiTerm development team will prioritize these issues in a future release of the software.

**Temporarily disabled option to copy catalog objects to new termbase**

We temporarily disabled the Copy catalog objects to the new termbase option available when you create a new termbase and choose Using an existing termbase as a template. The option will be reintroduced in a future Cumulative Update release once the functionality has been fixed.

**OCR limitations**

SDL MultiTerm Widget uses optical character recognition techniques for capturing text from within images. These techniques use on a third-party library that does not currently provide sufficient support for right-to-left bidirectional languages such as Arabic or Hebrew.

**Microsoft Word integration**

If you add an entry from Word and add the segments from your Word document as a content example, MultiTerm Desktop may not copy context sentences from the document if there is an image immediately after the segment. This is a limitation in Word's sentence detector. Either fill in the context sentence manually in the Submit to termbase dialog or remove the images.

**Batch Edit limitations**

Batch editing is only active when working with Trados GroupShare 2017 termbases. There is a permission in Trados GroupShare 2017 that dictates if the user can use Batch Edit functionality.

**Default layout limitations**

- There is no layout customization.
- The Default Layout is only available when working with Trados GroupShare 2017 termbases.
Further information
**Help**

**SDL MultiTerm Help**
The Help for MultiTerm 2017 is available by selecting **Help tab > Help Topics** in MultiTerm. You can also go to [http://docs.sdl.com/SDLMultiTerm2017](http://docs.sdl.com/SDLMultiTerm2017) to access the MultiTerm Help. Here you can find links to:

- Information on installing and upgrading to MultiTerm 2017
- Videos and information on how to get started with SDL MultiTerm
- Help topics about working with SDL MultiTerm and terminology.

**Trados Studio Help**
If you want to see how to integrate terminology in your translation projects see the [SDL Trados Studio 2017 Help](http://docs.sdl.com/SDLMultiTerm2017).

**Trados GroupShare Help**
If you are working with Trados GroupShare server termbases, you may also find the [SDL Trados GroupShare 2017 Help](http://docs.sdl.com/SDLMultiTerm2017) useful.

**Customer support**

To contact Technical Support, connect to the Customer Support Web Portal at [https://gateway.sdl.com](https://gateway.sdl.com) and log a case for your SDL product. You need an account to log a case. If you do not have an account, contact your company's SDL Support Account Administrator.
Acknowledgments
Acknowledgments

SDL MultiTerm includes open source or similar third-party software.

#ziplib
#ziplib (SharpZipLib, formerly NZipLib) is a Zip, GZip, Tar and BZip2 library written entirely in C# for the .NET platform. It is implemented as an assembly (installable in the GAC), and thus can easily be incorporated into other projects (in any .NET language).

Apache log4net
The Apache log4net library is a tool to help the programmer output log statements to a variety of output targets. log4net is a port of the Apache log4j™ framework to the Microsoft® .NET runtime.

Hunspell
Hunspell is the spell checker of LibreOffice, OpenOffice.org, Mozilla Firefox 3 & Thunderbird, Google Chrome, and it is also used by proprietary software packages, like Mac OS X, InDesign, MemoQ, Opera and SDL Trados Studio.

ICU (International Components for Unicode)
ICU is a mature, widely used set of C/C++ and Java libraries providing Unicode and Globalization support for software applications. ICU is widely portable and gives applications the same results on all platforms and between C/C++ and Java software.

SafeNet Sentinel
SafeNet’s Sentinel software licensing products and software protection solutions provides software publishers control and visibility into how their applications are deployed and used.

Spring.NET
Spring.NET is an application framework that provides comprehensive infrastructural support for developing enterprise .NET applications. It allows you to remove incidental complexity when using the base class libraries makes best practices, such as test driven development, easy practices.

WiX
The WiX toolset builds Windows installation packages from XML source code. The tool-set integrates seamlessly into build processes.

Xerces-C++
Xerces-C++ is a validating XML parser written in a portable subset of C++.
SDL (LSE:SDL) is the global innovator in language translation technology, services and content management. With more than 20 years of experience, SDL delivers transformative business results by enabling powerfully nuanced digital experiences with customers around the world.

Are you in the know? Find out why 79 out of the top 100 global brands use SDL at SDL.com and follow us on Twitter, LinkedIn and Facebook.

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